# Workforce transformation in the Volkswagen Group

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![](_page_1_Picture_2.jpeg)

![](_page_1_Picture_3.jpeg)

## Occupation at Volkswagen Group: 35 years of constant growth

![](_page_2_Figure_2.jpeg)

Value creation in the automotive industry is shifting towards EV & VOLKSWAGEN software - the current workforce structure at Volkswagen does not reflect future "profit pools"

![](_page_3_Figure_1.jpeg)

## Workforce transformation as central strategic objective of Volkswagen for the next decade

#### VOLKSWAGEN GROUP

Product strategy affects needed skills and quantity of work

![](_page_4_Picture_3.jpeg)

#### Software driven products

![](_page_4_Picture_5.jpeg)

MaaS & TaaS

![](_page_4_Picture_7.jpeg)

Workforce faces a combination of growth, relocation and downsizing

![](_page_4_Figure_9.jpeg)

Effective management of wages in the transformation essential

Annual labor costs Volkswagen Group 2023

![](_page_4_Figure_12.jpeg)

![](_page_5_Figure_0.jpeg)

## The rise and fall of professions

Job losses and gains in key occupational groups in the automotive industry 2019-2023 in %

![](_page_6_Figure_3.jpeg)

Automatization is since decades a constant driver for the decline of work volume in different segments of production Number of robots vs. people in coachbuilding, plant Wolfsburg

![](_page_7_Figure_1.jpeg)

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The current transformation towards BEVs brings a new push in the decline of work volume in our factories

![](_page_8_Picture_1.jpeg)

![](_page_8_Figure_2.jpeg)

Source: Fraunhofer IAO Decrease in % / FTE

![](_page_8_Picture_4.jpeg)

Support and enablepeople in shifting jobs

Provide meaning for workforce in traditional field

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The German automotive industry had reached it's occupational peak in 2019 (958 tsd.)

Electrification is linked to a decline in demand for labor. Estimated 190,000 people between 2019 and 2035

Individual professions are becoming much more relevant and new occupational fields are emerging, while other professions are becoming less important

Future adjustments in occupation depend on overall economic situation and can range between moderate losses of jobs and rapid decline

![](_page_10_Figure_1.jpeg)

## The changing world of work as an omnipresent phenomenon

![](_page_11_Figure_2.jpeg)

![](_page_11_Figure_3.jpeg)

13 5 -2 -5 -6 -8 -17 Office **Customer Production** Mechanical Business Health Health Food Trans-STEM service services installation and legal portation workers professionals aides support and sales and repair services

## Importance of knowledge work in our industry is massively increasing

![](_page_12_Figure_2.jpeg)

Software as central enabler of future's passenger car Lines of code per model [in mill.]

![](_page_12_Figure_4.jpeg)

Proportion of qualified vs. non-qualified labor in coachbuilding in % (plant Wolfsburg)

![](_page_12_Figure_6.jpeg)

## Workforce transformation at Volkswagen – main fields of action

![](_page_13_Figure_2.jpeg)

## Re- and up-skilling at Volkswagen AG 2021-2023

![](_page_14_Figure_2.jpeg)

## Trafo-Budget

200 Mio. €

for transformation-related qualifications

![](_page_14_Picture_6.jpeg)

Reskilling

>6.500

Employees

Upskilling
>28.000
Employees

## Apprenticeship

Electronics/ IT & Software Metalworking

## Systematic re-skilling of traditional professions: from skilled metal worker to vehicle IT specialist

![](_page_15_Figure_1.jpeg)

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### Re-orientation of vocational training towards future professions

![](_page_16_Figure_2.jpeg)

#### Breakdown 2022

## Future professions at Volkswagen

#### New apprenticeship professions

![](_page_17_Picture_3.jpeg)

Chemical laboratory technician

![](_page_17_Picture_5.jpeg)

Electronics technician for IT & systems technology

![](_page_17_Picture_7.jpeg)

IT specialist (new specializations)

![](_page_17_Picture_9.jpeg)

IT systems electronics technician

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Digitization management specialists

![](_page_17_Picture_13.jpeg)

Production technologist 4.0

#### New study programs

![](_page_17_Picture_16.jpeg)

Automotive Engineering

![](_page_17_Figure_18.jpeg)

Chemistry

![](_page_17_Picture_20.jpeg)

**Chemical engineering** 

![](_page_17_Picture_22.jpeg)

Digital Engineering (M.E.)

![](_page_17_Picture_24.jpeg)

Vehicle information technology

![](_page_17_Picture_26.jpeg)

Smart Vehicle Systems

## 43 Wolfsbug & Berlin: A successful, innovative educational concept

![](_page_18_Picture_2.jpeg)

42 ist die Antwort auf alles – das anarchische Bildungskonzept von VW

![](_page_18_Picture_4.jpeg)

![](_page_18_Picture_5.jpeg)

of former students hold a permanent position in the automotive sector

![](_page_18_Picture_7.jpeg)

**26%** at VW software suppliers (e.g. T-Systems, Capgemini, ETAS..)

![](_page_18_Picture_9.jpeg)

**11%** within the Volkswagen Group

	VW guns for Tesla with homegrown software talent
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Year	2021	2022	2023	2024	2025	2026	2027	2028	2029
School utilization in %	22%	44%	67%	91%	100%	100%	100%	100%	100%
<b>Students</b> Wolfsburg Berlin	<b>240</b> 240 0	<b>484</b> 320 164	<b>733</b> 376 357	<b>1.000</b> 450 550	<b>1.100</b> 500 600	<b>1.100</b> 500 600	<b>1.100</b> 500 600	<b>1.100</b> 500 600	<b>1.100</b> 500 600
Permanent positions	0	13	38	100	150	210	285	350	350

Source: K-SE

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#### VOLKSWAGEN Customized digital learning ecosystem for various job GROUP families at Volkswagen **Platform Content Metadata** in M **Open Resources** PERSONALIZED LEARNING **ENVIRONMENT** Metadata MOBILE **JOB- / SKILL-ORIENTED** YouTube openSAP 60 degreed }getabstract LEARNING **EXPERIENCE VW** Content WEB APP **Business Area** Shops SuccessFactors 💙

![](_page_20_Figure_0.jpeg)

### The great transformation and why it is finally about people

![](_page_21_Picture_2.jpeg)

"The organization of labor is only another word for the forms of life of the common people"

ANSFORMATION

![](_page_21_Picture_5.jpeg)

## The renewed Group People Strategy as universal codification paves the way

![](_page_22_Figure_2.jpeg)

We need to organize the biggest change in skills and culture in our history

Every single person is needed in this massive transformation process

We need to stop patronizing employees and offering all-round solutions for every change

We want employees who proactively take the path of the future

## WINNING TRANSFORMATION BY EMPOWERING PEOPLE!